



Express Video By Stowe Communications - Privacy Policy

This Privacy Policy discloses the privacy practices for the website, any subdomains and its various related features (together referred to as the "site"). Stowe Communications is committed to protecting your privacy while on this site. Please read the information below to learn how we collect, use and disclose the information gathered by this site.

You acknowledge that by accessing or using our site, you agree to be bound by all of the terms of this Privacy Policy. If you do not agree to these terms, please do not access or use this site.

We reserve the right to change this Privacy Policy at any time. Such changes, modifications, additions, or deletions shall become effective immediately upon posting. You acknowledge and agree that it is your responsibility to review this site and this Privacy Policy periodically, and to be aware of any modifications. Your continued use of the site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by the Privacy Policy as modified.

Stowe Communications Express Video Customers

This Privacy Policy only applies to your use of this site. This Privacy Policy does not govern Stowe Communications treatment of information it collects, uses or discloses other than through this site. If you are looking for Stowe Communications Express Video, terms and conditions policy please click here: www.stowecomm.com, please consult your agreement or contact your account executive for more information about how your information is used.

Types of Information Collected

In order to better provide you with this site and our numerous services, we collect two types of information on our site: Personally Identifiable Information and Non-Personally Identifiable Information. Our primary goal in collecting information from you is to provide you with a smooth, efficient, and customized experience while using our site.

Personally Identifiable Information: This refers to information that identifies you specifically. When you engage in certain activities on this site, such as registering for a membership, ordering a product or service, filling out a survey, or sending us feedback, we may ask you to provide certain information about yourself by filling out and submitting an online form. It is completely optional for you to engage in these activities; however, we may ask that you provide us personal information, such as your name, mailing address, e-mail address, telephone and facsimile numbers, and other personally identifying information. When ordering products or services on the site, you may also be asked to provide payment information. Depending upon the activity, some of the information we ask you to provide is identified as mandatory and some as voluntary.

Non-Personally Identifiable Information: This refers to information that does not by itself identify a specific individual. This information is compiled and analyzed on both an individual and an aggregated basis. This information may include the Web site's Uniform Resource Locator ("URL") that you just came from, which URL you next go to, what browser you are using, and/or your Internet Protocol ("IP") address. A URL is the global address of documents and other resources on the World Wide Web. An IP address is an identifier for a computer or device on a network, such as the World Wide Web. An IP address is a number that is automatically assigned to your computer whenever you are surfing the Web, allowing Web servers to locate and identify your computer. Computers require IP addresses in order for users to communicate on the Internet.

Collection Methods and Use of Information

We do not collect any Personally Identifiable Information about you on this site unless you voluntarily provide it to us. You provide certain Personally Identifiable Information to us when you (a) register for our services and register your e-mail address with us; (b) sign up for special offers from us or from selected third parties; (c) send e-mail messages, submit forms, or transmit other information by telephone, e-mail or letter; or (d) submit your payment information when ordering and purchasing products and services on our site. We may also collect information from you at other points on our site that state that such information is being collected.

In addition, we or our third-party ad server and/or content server collect certain Non-Personally Identifiable Information. We use your IP address to diagnose problems with our servers and/or software, to administer our site, and to gather demographic information.

We will primarily use your Personally Identifiable Information to (a) to provide our services to you, (b) to allow us to properly maintain this site and our services and to make improvements or upgrades when necessary, (c) to provide you with technical support and for system maintenance, (d) to inform you of new products or services that may be of interest to you, to respond to your inquiries or send administrative notices, (e) to prevent fraud, including the unauthorized use of this site or our services or violations of applicable policies and terms of service, or (f) to ensure our own compliance with the law. We may also use Personally Identifiable Information to resolve disputes, troubleshoot problems, and enforce our agreements with you, including any website terms of use or this Privacy Policy.

Release of Information

We do not sell, trade, or rent your Personally Identifiable Information to unaffiliated third parties for their direct marketing purposes unless you have affirmatively agreed to such disclosure. We do provide some of our services or provide parts of this site through contractual arrangements with affiliates, services providers, partners, and other third parties. We and our service partners may use your Personally Identifiable Information to deliver these services and to operate our site.

As part of our business activities, if we enter into a merger, acquisition or sale of all or a portion of our assets, we may transfer your Personally Identifiable Information as part of the transaction.

Occasionally, we may be required by law enforcement or judicial authorities to provide Personally Identifiable Information to the appropriate governmental authorities. We may disclose Personally Identifiable Information upon receipt of a court order or subpoena or to cooperate with a law enforcement investigation or when otherwise permitted by applicable law. We fully cooperate with law enforcement agencies in identifying those who use this site for illegal activities. We reserve the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful.

User Choices on Collection and Use of Information

If you do not wish to provide Personally Identifiable Information on this site, then you should not provide it when requested or otherwise provide your information to this site. However, some parts of this site or our service may not function without the requested information. We may, from time to time, send you marketing messages (e.g., email, direct mail, telephone calls, etc.) regarding our products and services. If

you do not want to receive these marketing messages from Stowe Communications, please follow the opt-out instructions in the message.

Security of Information

Stowe Communications takes the security of your Personally Identifiable Information seriously. We take such actions as are reasonably necessary to prevent unauthorized access by entities other than Stowe Communications to Personally Identifiable Information. Stowe Communications uses security and/or encryption technology to secure certain sensitive Personally Identifiable Information when it collects such information over this site. Stowe Communications restricts access to its customer database and secures the content by use of firewalls and other security methods. Stowe Communications limits access to databases contained Personally Identifiable Information to authorized employees and agents of Charter and other parties identified in the use and release sections above.

Unfortunately, no data transmission over the Internet or any network can be guaranteed to be 100% secure. As a result, while we strive to protect your Personally Identifiable Information, you acknowledge that: (a) there are security and privacy limitations of the Internet which are beyond our control; (b) the security, integrity, and privacy of any and all information and data exchanged between you and us through this site cannot be guaranteed; and (c) any such information and data may be viewed or tampered with in transit by a third party.

You are responsible for the security of your information when using unencrypted, open access or otherwise unsecured networks in your home or elsewhere. Stowe Communications will never ask you to provide account sign-in passwords, credit card numbers, or other sensitive information through unsolicited email messages.

Links to Third-Party Sites

Except as otherwise discussed in this Privacy Policy, this document only addresses the use and disclosure of information we collect from you. Other sites accessible through our site have their own privacy policies and data collection, use, and disclosure practices. Please consult each site's privacy policy. We are not responsible for the policies or practices of third parties. Additionally, other companies which place advertising on our site may collect information about you when you view or click on their advertising through the use of cookies. We cannot control this collection of information. You should contact these advertisers directly if you have any questions about their use of the information that they collect.

Miscellaneous Privacy Issues

This site is direct towards adults and you must be at least 18 years old to submit any Personally Identifiable Information to this site. We do not knowingly collect, use, or disclose Personally Identifiable Information about visitors that are under 18 years of age.

If you have any questions about this Privacy Policy or the privacy practices of this site, please contact us by sending a letter or email to:

Stowe Communications
172 Thomas Lane
Stowe, VT 05672

Or phone us at:
(802) 253-9282